

February 24, 2025

Dear Neighbours,

We are writing to update you on the construction progress at the future home of The Gilgan Family Queensway Health Centre and to share upcoming site changes.

**Loading Dock Relocation:**

Starting February 27, the existing loading dock will close, with a temporary one in place until the new patient tower is complete. All hospital traffic, including Shipping and Receiving, will be directed through the south signalized intersection.

**McCall Centre Entrance Closure:**

The McCall Centre entrance will close on March 3 for approximately eight months. Fencing and signage will guide traffic while personnel will be on-site to provide assistance. To accommodate increased accessibility needs, we have added four additional accessible parking spots to the existing 50, and wheelchairs will be available at the East and South (UCC) entrances.

Please note, longer travel times and delays are expected during this time.

We recognize that construction can bring inconveniences, and we sincerely appreciate your patience and support. This project is a vital step toward expanding health care services and creating a healthier, stronger community for everyone.

**Questions?**

To join our mailing list and receive regular updates, email [ask@thp.ca](mailto:ask@thp.ca). For urgent or after-hours concerns, please call (519) 421-5022. More information on future home of The Gilgan Family Queensway Health Centre and other *Trillium HealthWorks* projects can be found at [trilliumhealthworks.ca](http://trilliumhealthworks.ca).

We look forward to connecting with you.

Sincerely,  
-Trillium Health Partners

## Queensway Health Centre

